



**DENVER HEALTH™**

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FOR LIFE'S JOURNEY

Denver Health and Hospital Authority Board Meeting  
MEETING MINUTES

601 Broadway, 9<sup>th</sup> Floor Conf Rm  
Thursday, September 26, 2024  
1:32 p.m. – 4:30 p.m.


Board of Directors	Staff	Staff	Guests
<b>Present: In Person Unless Otherwise Stated</b>	Donna Lynne, DrPH.	Lorena Zimmer	Fred Pieracci, M.D.
Patti Klinge	April Audain	Heather Young, M.D.	Judith Benton
Frank deGruy, M.D.	Steve Federico, M.D.	Katherine Marinelli	Tracy Bruns
Tom Kim	Amy Friedman		Morris Askenazi, M.D.
Dean Eli Provencio-Vasquez, R.N.	Kris Gaw		Gina Glockner
Lily Cervantes, M.D.	Becky Hanratty, M.D.		
Hollie Velasquez-Horvath	Romana Hasnain-Wynia, Ph.D		
Chris Watney	Ansar Hassan		
Doug Friednash ( <i>Via Webex</i> )	Greg McCarthy		
Kathy Nesbitt	Jacque Montgomery		
	Abraham Nussbaum, M.D.		
	Connie Savor Price, M.D.		
<i>Absent</i>	Crystal Potter Rivera		
Pia Dean	Chuck Scully		
Jim Chavez	Enid Wade		

Agenda Topic	Responsible Person (s)	Status/Comments
<p><b>I. Call to Order and Preliminary Matters</b></p> <p><b>A. Approval of July 25, 2024, Meeting Minutes</b></p> <p><b>B. Conflict of Interest Disclosure Statement</b></p> <p><b>C. Key Personnel Updates</b></p> <p><b>D. Public Comment</b></p> <p><b>E. Video Highlights</b></p> <p><b>F. Flu Shots</b></p>	<p>Patti Klinge</p>	<p>Ms. Patti Klinge, Chairperson, called the meeting to order at 1:32 p.m. Dean Eli Provencio-Vasquez, R.N., made a motion to approve the minutes, the motion was seconded and approved unanimously.</p> <p>Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.</p> <p>Ms. Klinge briefly introduced Ms. Chris Watney, our newest Board Member. Ms. Donna Lynne introduced Ms. April Audain, our new Chief Financial Officer and Dr. Becky Hanratty, who is filling in for Dr. Simon Hambidge this month.</p> <p>No Public Comment was provided.</p> <p>A CBS 4 News video was shown featuring the Denver Health Paramedic Dispatchers managing the CrowdStrike outage in July 2024. The Denver Health Paramedic team responded to 94,000 calls this year.</p>
<p><b>II. Medical Staff/Quality</b></p> <p><b>A. Medical Staff Appointments</b></p> <ul style="list-style-type: none"> <li>- <b>August Appointments Preliminary Appointment Previously Approved by QSSIC Electronically</b></li> <li>- <b>September Appointments</b></li> </ul>	<p>Heather Young, M.D.</p>	<p>Dr. Heather Young reported 20 new applicants for appointments, 37 reappointments, 21 physicians leaving the medical staff. Dr. Frank deGruy made a motion to approve the requested August appointments and privileges to the Medical Staff, which were previously approved and appointed to the Medical Staff by QSSIC subject to final approval of this board. The motion was seconded and then was unanimously approved.</p> <p>Dean Provencio-Vasquez made a motion to approve the requested September appointments to the Medical Staff and to approve the requested privileges. The motion was seconded and then was unanimously approved.</p>

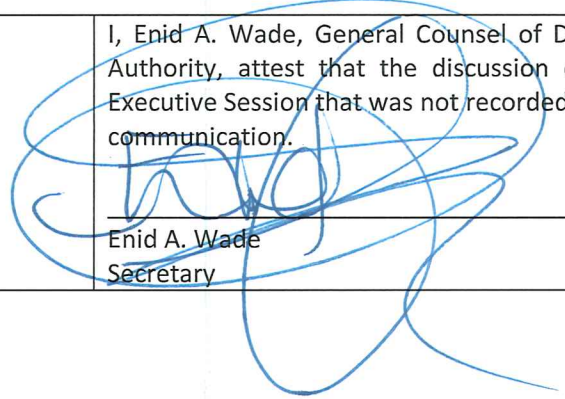
<p><b>B. Medical Staff Executive Committee (MSEC) Update</b></p>	<p>Heather Young, M.D.</p>	<p>Dr. Young shared that the Annual Medical Staff Awards Dinner will be held on October 23 and Board Members are invited to attend. Dr. Morris Askenazi will be assuming the role as President of the Medical Staff Executive Committee in October and will begin providing the updates at the board meetings. Ms. Klinge thanked Dr. Young for her service as President for the last two years.</p>
<p><b>III. Consent Items</b></p> <ul style="list-style-type: none"> <li><b>A. Approval of Proposed 2025 DHHA Board of Directors Meeting Dates</b></li> <li><b>B. Approval of Appointment of Chris Watney to the DHHA Board of Directors</b></li> <li><b>C. Approval of Citrix Contract Renewal</b></li> <li><b>D. Approval of Resolution to Grant Signature Authority to Chief Financial Officer, April Audain</b></li> <li><b>E. Approval of Resolution to Grant Signature Authority to Chief Revenue Officer, Peg Burnette</b></li> <li><b>F. Approval of Board of Directors Endorsement of Ballot Measure 2Q</b></li> </ul>		<p>Mr. Tom Kim made a motion to accept all items except item B on the consent calendar. The motion was seconded and unanimously approved.</p> <p>Ms. Watney recused herself and excused herself from the room for the vote on Item B of the Consent Agenda, which relates to her appointment to the DHHA Board.</p> <p>Ms. Hollie Velasquez-Horvath made a motion to accept Item B on the consent calendar. The motion was seconded and unanimously approved.</p>
<p><b>IV. New Business</b></p> <ul style="list-style-type: none"> <li><b>A. Executive Leadership Update</b></li> </ul>	<p>Donna Lynne, DrPH &amp; Senior Leadership Team</p>	<p>Dr. Donna Lynne, herself or by calling on others, provided updates on key issues across the organization. Dr. Lynne shared a story from Dr. Mark Chandler, a Denver Health patient he encountered while he was shopping in the community shared her positive experience when receiving cancer treatment at Denver Health. Dr. Lynne also recognized Dr. Abraham Nussbaum and congratulated him on the publication of his book. She briefly reported on the Overdose Awareness and Suicide Prevention Awareness Events as well as the Town Halls that have been scheduled for the organization. On October 14<sup>th</sup>, a portrait of Former Mayor Federico Pena will be unveiled at the Pena Clinic. Ms. Kris Gaw reported that the employee waitlist for Primary Care Access has reached zero. Ms. Gaw also</p>



		King briefly discussed the strengths of the organization (Meaningful Work, Organizational Fit, and Peer Relationships) and areas to focus on (Recognition, Reward, and Freedom of Opinion). Ms. King briefly explained the changes to the employee benefit plan.
<b>V. Community and Board Member Reports</b>		
<b>A. Finance, Audit, and Compliance Committee</b>	Tom Kim	Mr. Ansar Hassan briefly discussed the financial trends in August and stated that Denver Health saw higher expenses and favorable volumes. Inpatient surgeries were down by 5%, which was offset by a high-volume trauma month. Outpatient surgeries were up by 2.3%, and Outpatient visits are continuing to trend down; visits in August were down by 1.5%, which was offset by strong ED volumes. Mr. Hassan also briefly reported on the unfavorable impact to financials due to FEMA payments being reflected more than once. Denver Health currently has 88 days cash on hand.
<b>B. Quality, Safety, and Service Improvement Committee (QSSIC)</b>	Frank deGruy, M.D.	Dr. deGruy shared that the committee saw two presentations by Ms. Amy Friedman and Mr. Sharif Abdelhamid entitled Patient Experience Update and Grievance and Complaint Report. This committee also reviewed the Patient and Family Concern Resolution Committee and Patient and Family Advisory Council Charters.
<b>C. Community Health Services</b>	Becky Hanratty, M.D.	Dr. Becky Hanratty provided a brief report on the most recent Community Health Services Board meeting. The board saw presentations by Mr. Max Estrada, on Environmental Care and by Mr. Bryan Coffman on Healthcare Finance.
<b>D. Human Resources Committee</b>	Kathy Nesbitt	Ms. Kathy Nesbitt reported the committee went over the 2025 Benefit Plan Changes and had the opportunity to speak with representatives from Sullivan Cotter regarding new market data on executive compensation.

<p><b>E. Research and Education Committee</b></p>	<p>Dean Eli Provencio-Vasquez, R.N.</p>	<p>Dean Provencio-Vasquez reported that the committee saw a presentation on the Learning Health System by Ms. Nancy Wittmer and Ms. Abbie Steiner and highlighted the favorable impact Denver Health has on our community and our patients.</p>
<p><b>F. Chair's Report</b></p>	<p>Patti Klinge</p>	<p>Ms. Klinge mentioned the Holiday Party that she is hosting in December for the Cabinet Members and Board Members.</p>
<p><b>VI. Executive Session</b></p> <p><b>A. Ad Preview</b>  <b>B. CEO Matters</b>  <b>C. Litigation Update (As Needed)</b>  <b>D. HR/Personnel Matters</b>  <b>E. Board Self-Assessment</b>  <b>F. Board Only Deliberation</b></p>		<p>Mr. Kim made a motion at 3:57 p.m. to enter into executive session pursuant to C.R.S. section 24-6-402 (4)(a), (b), (c), (e), (f), and (g), which allow for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously.</p> <p>The board came out of executive session at 4:30 p.m.</p>
<p><b>VII. Adjournment</b></p>	<p>Patti Klinge</p>	<p>The meeting adjourned at approximately 4:30 p.m.</p> <p>Katherine Marinelli transcribed the meeting. Enid A. Wade and Patti Klinge reviewed the minutes.</p>  <p>Enid A. Wade Secretary</p>

I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during any portion of the Executive Session that was not recorded, concerned attorney-client communication.



Enid A. Wade  
Secretary